

# Patient Rights Under Florida Transparency Act of 2016

## Services provided by The Surgery Center at TGH Brandon Healthplex, a state licensed health care facility.

The Surgery Center at TGH Brandon Healthplex schedules patient care when your physician schedules a procedure for you at this surgery center. The facility has one fee that covers the following items: Nursing, technician and related services; use of the facility; testing for certain lab tests performed at the surgery center just as glucose (blood sugar), pregnancy, and hemoglobin; medications administered before, during and after your surgery while in the facility; surgical supplies used by the physician and staff; equipment used in the facility; surgical dressings; implants except those specifically classified as premium implants that require additional patient payment.

### Separate Providers

In addition to the facility fee referenced above, other health care providers may separately bill the patient. Those separate health care providers may or may not participate with the same health insurers or health maintenance organizations (HMOs) as this facility. Patients and prospective patients should contact each health care provider who will provide services in the facility to determine the health insurers and HMOs with which the provider participates as a network provider or preferred provider.

Another health care provider who will bill you for services includes your physician performing the procedure. Other providers who will bill separately if they provide you with health care services in this surgery center include an anesthesia provider who delivers anesthesia services to you and a pathology provider and laboratory if your physician sends specimens to a laboratory to diagnose your condition.

You can contact the facility's anesthesia providers about whether they participate in your health plan. The anesthesia providers are  
Name of anesthesia provider group: TeamHealth Anesthesia / Gulf to Bay Anesthesiology Associates  
Mailing address: PO Box 637791  
Telephone number: 877-307-4554  
[WWW.Teamhealth.com](http://WWW.Teamhealth.com)

We may be required to send tissue for analysis by a pathology lab contracted with your health plan. Your insurer's provider network information may include the pathology lab in the insurer's network of providers. You may want to check with your insurer. Or, you can contact the laboratory directly about whether they participate in your health plan.

The pathology labs we send tissue to for analysis include  
Name of pathology lab:

Reliance Pathology Partners  
Ruffulo, Hooper & Associates  
5751 Hoover Boulevard  
Tampa, FL 33634  
Billing Phone: 813-490-7278  
Corporate Phone: 888-747-9576

Mid-Florida Pathology  
2100 Prevatt St.  
Eustis, FL 32726  
Billing Phone: 352-308-8403  
Corporate Phone: 352-308-8903

QDX Pathology Services, Inc.  
46 Jackson Drive  
Cranford, NJ 07016  
Billing Phone: 866-909-7284  
Corporate Phone: 866-909-7284

## **Estimate of Charges**

Patient or prospective patients may request from this facility and other health care providers an estimate of charges prior to receiving services. We must respond to you within seven days of your request.

Our estimate will be based upon the procedure your physician tells us that he or she plans to perform and the insurance information that you provide to us. We normally will contact your insurer to establish eligibility for the procedure and will then base our estimate upon what the insurer tells us about the payment they will make for the procedure. The procedure your physician actually performs may differ from the initial one planned based upon your medical condition at the time of the procedure. Since we cannot forecast the change, the estimate will be based upon the planned procedure as scheduled by your physician.

You may pay less or more for this procedure or service at another facility or in another health care setting.

## **Financial Assistance Arrangements**

We only schedule procedures at this facility by physicians who are on the medical staff at the facility. If your physician has determined that special financial assistance may be warranted and the physician agrees to those special financial arrangements for his or her services, you may be eligible for special financial assistance at the facility. If your physician or the physician's office staff have agreed to provide special financial assistance to you for a procedure the physician wants to schedule at this facility, please contact us. The Surgery Center does not offer charity care or financial hardship discounts. If you are unable to cover the cost of your surgery, please contact The Surgery Center at 813-660-6000 prior to your date of surgery so further arrangements can be made.

## **Collections**

Prior to your scheduled procedure, we will contact you with the results of the verification of your insurance benefits advising you of your insurance deductible and co-payment amounts that will be due from you prior to your surgery. You will need to pay the estimated amount on the day of your procedure when you register at our admission desk.

If we received denial of payment from your insurer or Health Maintenance Organization, we will notify you. If we receive payment from your insurer or HMO that is less than projected, we will notify you of additional payment due. Payment will be expected within 15 days of notification of the balance due. Failure to pay the balance due by the deadline may result in your account being turned over to a collection agency.